

## Late Pick-up Policy

## Parents of participants enrolled in Virginia Living Museum Camps will be charged \$2.50 per minute / family **15 min after** the program pick-up times listed below:

Half Day Pre-K Camp 12:00pm Full Day Camp 3:00 pm

\*\*\*If you know you are going to be late please notify the museum so we can let your child and the educators know. Late fee will still be charged.\*\*\*

If a parent or authorized pick-up person does **not arrive or call by 15 minutes** past the designated pick-up up time, staff will assume an emergency exists and will begin to call emergency contacts for your child.

If no emergency contact can be reached **within 1-hour past designated pick-up time**, staff may contact the Newport News Police Department who will pick up the child.

Late fees will be due within two business days. Late fees can be paid at the front desk upon pick up.

Any child who is not picked up will be under the supervision of an assigned educator/administrator until the parent, emergency contact, or the authorities arrive. All information about the incident will be discussed directly with the parent or guardian and never with the child.

\*\*\*Continued disregard for the pick-up time or failure to pay late pick- up fees can be cause for the child's termination from the program. It is very important to have updated contact information in your child's file at all times.