

Camp-ins FAQ Sheet

What is a camp in?

Camp-ins are an opportunity for families to attend an evening of activities curated to a specific theme, followed by an overnight sleeping experience in the museum. In the morning, families will eat breakfast, attend an animal show, and then be given admission to the museum for the day.

What is the pricing of a camp-in?

Pricing for camp-ins is \$50 per person for members, \$60 per person for non-members.

How long are the camp-ins?

Camp-ins begin at 7pm of the first day and run until 9am the following day. Camp-in attendees are given admission to the museum at the closing of the camp-in that is valid for the remainder of that day.

Do people have to stay for the full camp-in, or are they able to leave early if needed?

Attendees are encouraged to stay for the duration of the camp-in. However, if there are situations when an attendee must leave early, they may leave the camp-in before the final lights out at 10:30pm. Attendees may also leave early the following morning, but the earliest they may do so is 7:30am. If they are leaving early in the evening, it is highly preferred that they stay for the duration of the activity time (7:15pm-9:30pm), and then may leave when people are setting up for sleep.

Who can attend a camp-in?

Children aged 6-17 are able to attend, and must be accompanied by at least one parent/guardian. Other adults are welcome to attend, but please note that the activities are geared towards families with children.

Will food be provided at the camp-ins?

A light snack will be provided in the evening, and there will be a continental breakfast the next day.

Can we accommodate allergies?

We do our best to accommodate allergies in the food options we offer, provided we are made aware of the allergies at least two weeks in advance of the camp-in. Camp-in attendees are also allowed to bring in a cooler if they wish to bring in additional food to accommodate their needs, but we cannot provide refrigeration.

What should I know about sleeping arrangements?

Sleeping arrangements are indoors. Families will be allowed to choose their own sleeping space within the areas designated by staff after the activities have completed and the staff have given out important details. These areas are within some of the exhibit spaces. Sleeping pads, camping cots, and air mattresses are allowed, but tents are not permitted. The temperature of the museum can fluctuate overnight, so layered blanketing is recommended. There are electrical outlets throughout the sleeping areas, if those are needed. There are emergency lights and equipment in certain places that have to run all night, so sleeping masks and earplugs are recommended. Headlamps and flashlights are not permitted due to the lighting requirements of our animals.

What are the maximum and minimum number of people allowed for camp-ins?

Our maximum number of attendees for each camp-in is 90 people. We must have a minimum of 30 attendees for a camp-in to occur, or we will have to cancel and issue full refunds.

What is the cancellation policy?

Groups canceling more than 30 days prior to their event will receive a full refund.

Groups canceling after the 30 day point and up to 10 days prior to the event will receive an 80% refund.

Groups canceling 10 days prior to the event or closer receive no refund.

In the event a participant cannot attend due to illness, a refund will only be considered if such information is communicated prior to the start of the event (7pm). Refunds are at the discretion of the camp-in coordinator.